## ALBONIAN INSPECTION COMPANY

## Customer Satisfaction Measurement



Within the framework of the continuous improvement of the level of services provided by ALBONIAN Inspection Company (B.I.C) in the areas of services in order to satisfy the customer, and your contribution to increase the level of services that we offer . Please fill out this form and resend it to us .

	Activity	The level of services			
No.		Weak	Medium	Excellent	Causes / physical evidence
1	The speed of the response				
2	Quality of services				
3	Provide the service in a timely manner				
4	Suitable Inspection Fees				
5	Compliance with the terms of the agreement or contract				
6	Good reception and treatment.				
7	Flexibility in dealing / facilities.				
8	To respond to any questions				
	inquires				
Notes:					
Date: / / 20 Occupation:					
				Signat	ure: ( )

QP-13-F01e Date: 01-05-2015